



Deposit and Cancellation Policy at The Cardiff Arms Bistro

Non-refundable deposit

For tables of 6 and more, we require a non-refundable £10.00 deposit per person - this secures your table and each individual seat in our restaurant.

For those larger parties, we do ask for a pre-order of food in advance. All of our food is freshly cooked here at The Bistro and during our busy periods this can increase the wait on food.

We do however appreciate that with the world we live in, complications and issues may occur. In this instance, with more than 24 hours-notice of a full table cancellation, we will issue a voucher in the sum of your paid per person deposit. If an individual person cancels, with more than 24 hours-notice, we will deduct their individual deposit from the total bill.

If we have less than 24 hours-notice of an individual person / full table cancellation, the deposit is non-refundable and therefore, you will not receive a voucher.

Cancellation

We kindly ask that we have as much notice as possible with any cancellation whether that be a small or large party. Please see above for deposit notices.

Refunds

As soon as we have confirmation of your booking with a per person deposit, the money is non-refundable.

No refunds will be given in any instance however a voucher will be issued if notice of more than 24 hours is given.